

Frequently Asked Questions



1. Why is BioXcellerator cell therapy more effective than treatments at other clinics?

Our proprietary Signature Cells process is designed to provide treatment with cells of high potency and purity. We start with cells derived from Wharton's jelly in donated umbilical cords, which are known for their high potential to stimulate healing. Next, we test these cells based on the proprietary protocol our scientists have developed to screen for specific markers that indicate:

- High levels of anti-inflammatory properties
- The best potential to modulate your immune system
- More potential to stimulate healing and regenerate damaged tissues

Our advanced Signature Cells process helps create high-potency cells that work more quickly and effectively to promote healing, reduce inflammation, and regenerate damaged tissues.

2. Why are these therapies not available in the U.S.?

Current FDA regulations limit the number of cells available for treatment because they cannot be cultured and expanded. The expansion process allows us to provide patients with tens of millions of cells per treatment, which can extend treatment benefits.

3. What type of injuries, conditions, and pain can cell therapy help treat?

Cell therapy has been shown to be effective at treating a wide range of injuries and disorders including:

- [Autoimmune diseases](#)
- [Chronic pain](#)
- [Neurological conditions](#)
- [Osteoarthritis](#)
- [Rheumatoid Arthritis](#)
- [Spine and disc conditions and back pain](#)
- [Sports and orthopedic injuries](#)

Because treatment can reduce inflammation and regenerate damaged tissue, it can be highly effective at relieving pain in cases where invasive surgery poses risks, previous surgeries have failed, or medications are not effective.

4. When can I expect to feel better after treatment?

This depends on the specific condition that's being treated and varies from patient to patient. For some conditions, patients may report feeling better after a few days. For other conditions—degenerative disc disease and multiple sclerosis, for example—it may take three to 12 months before symptoms are reduced.

Because patient outcomes can also vary based on nutrition and lifestyle choices, it's important to follow post-treatment recommendations from our physicians. Doing so can help make cell therapy as effective as possible even weeks and months after treatment. Contact us to discuss your specific condition and health goals.

5. How do I know if cell therapy is right for me?

Your Patient Advocate will consult with our team of expert scientists and physicians to review your case and evaluate cell therapy as an appropriate treatment option. Although cell therapy can help alleviate many conditions, it may not be suitable for treating some specific disorders. Learn more by requesting a free consultation here. It's easy and

confidential. And we'll be happy to answer all your questions about cell therapy and how our treatments may be able to help you.

6. How does cell therapy work?

Stem cells are the body's own natural source of new cells to replace older, damaged, and diseased cells. Unfortunately, the number of new stem cells our bodies produce declines as we age. Cell therapy helps the body use its own stem cells and natural healing processes to create an optimal environment for the body to heal itself, reduce inflammation, regenerate damaged tissue, and relieve pain.

7. How does cell therapy work to alleviate chronic pain?

Cell therapy helps the cells in your body by signaling them to regenerate or repair damage and reduce inflammation. This signaling process "teaches" your own cells how to heal themselves—a process that can extend for many months and even years after treatment.

8. Can I expect any pain from my procedure?

Procedures vary based on condition. Some of these procedures are more invasive than others. Pain depends on factors such as a patient's threshold for pain, type of application, and condition being treated. Some patients experience minor to moderate pain that is well tolerated with OTC pain medication. More invasive treatments may require additional pain relief treatment provided by our physicians.

9. Is cell therapy safe?

In general, yes. Research shows that cell therapy offers a high level of safety with little risk of side effects, but there may be exceptions. BioXcellerator takes great care to review each patient's medical history before treatment is considered. Any safety concerns will be discussed with patients before the medical team decides to proceed with treatment.

10. Are BioXcellerator procedures covered by insurance?

Typically, no. If your insurance company does not cover cell therapy, we do offer financing options for our treatments.

11. Do you collect data on each patient's progress?

Absolutely. Patients must agree to the use of this data because all the data we collect helps us track the safety and efficacy of our treatments so that we can improve our protocols. It also helps us collaborate with the scientific and academic communities on various clinical trials, studies, and white papers.

12. How often do you follow up with patients?

This varies based on the condition being treated. All patients are contacted two weeks after treatment. Additional contacts may be made approximately every three months and up to one to two years after treatment. Not only do we appreciate feedback from our patients, it helps us better serve new patients in the future.

13. Do you track results on patient outcomes and treatment success rates?

Yes. We track patients' outcomes through follow-ups using software that saves and analyzes all the paraclinical and clinical data from three to 18 months after treatment. We also regularly publish video testimonials of our patients. See our [Patient Testimonials page](#).

Contact us today for a full list of treatments and to see if you are a candidate for cell therapy. [Request a call today!](#)

**Find out if cell therapy
is right for you.**

Schedule a Free Consultation with one
of our experts today.

Free Consultation

